

THE STATE OF NEW HAMPSHIRE

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**PUBLIC UTILITIES COMMISSION**  
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June 12, 2012

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities commission  
21 N. Fruit Street, Suite 10  
Concord, NH 03301



Re: DW 10-306, Lakeland Management Company, Inc.  
General Rate Case  
Compliance Tariffs

Dear Ms. Howland:

On May 30, 2012, Lakeland Management Company, Inc. (Lakeland) filed additional compliance tariffs for both its water and sewer divisions with respect to the new permanent rates approved in this docket. As Lakeland explained in its cover letter, a significant period of time elapsed from the effective date of its new rates, October 1, 2011, to the date of the Commission Order No. 25,357, May 1, 2012, that approved these new rates. Since Lakeland billed both the fourth quarter of 2011 and the first quarter of 2012 at its existing rates, it now requests authority to issue separate bills for each division in order to recover the difference.

Lakeland proposes to issue these bills in June of 2012, and each bill will contain two installments. The first installment will pertain to the difference in rates for service provided in the fourth quarter of 2011, and Lakeland proposes that that installment be due and payable within 25 days after mailing of the bill. The second installment will pertain to the difference in rates for service provided in the first quarter of 2012, and that amount will be due and payable 115 days after mailing of the bill. These bills will be in addition to Lakeland's regular quarterly billing. The next quarterly billing will be issued on or about July 1, 2012 and will cover service provided in the second quarter of 2012. This billing will be issued at the rates approved in Order No. 25,357.

Staff is supportive of Lakeland's request to bill the recovery of the difference in its rates as proposed, with one exception. Staff suggests providing additional time for customers to pay these bills, and therefore supports a 30 day period to pay the first installment, and a 120 day period to pay the second. Lakeland has indicated that it accedes to this change. Staff calculates

June 12, 2012  
DW 10-306

the average residential customer using 1,500 cubic feet of water will be billed an additional \$63.14 for water service, and \$17.14 for sewer service for each of the two quarters.

If the Commission requires further information, please let me know.

Sincerely,

A handwritten signature in blue ink that reads "Mark A. Naylor". The signature is written in a cursive style with a large initial "M".

Mark A. Naylor  
Director, Gas & Water Division

cc: service list